PROCEDURE FOR POLICY 1.54 – Complaints of Non-Compliance with Freedom of Expression

1.00 In these Procedures, reference to "the Policy" shall mean the Freedom of Expression Policy.

2.00 These Procedures apply to complaints of non-compliance with the Policy.

3.00 Reference to an "individual" in these procedures shall also include a group of individuals.

Complaints

4.00 The University's Ombudsperson is available for any individual considering a complaint to consult about the Policy and the Procedures and the complaint process available to the individual.

5.00 An individual who wishes to make a complaint regarding non-compliance with the Policy may do so as follows:

(a) For a complaint against a student, the individual shall file the complaint with the Vice-Provost (Students) who shall process, investigate and resolve the complaint in accordance with the Code of Student Conduct;

(b) For a complaint against an official student group or club, the individual shall file the complaint with the Vice-Provost (Students) who shall process, investigate and resolve the complaint in accordance with the Code of Student Conduct and who shall consider compliance with the Policy as a condition for ongoing financial support or recognition;

(c) For a complaint against an official student union, such as the University Students' Council or the Society of Graduate Students, the individual shall file the complaint with the Provost and Vice-President (Academic) who shall process, investigate and resolve the complaint in accordance with applicable university policies and practices and government requirements;

(d) For a complaint against a faculty member or faculty association, the individual shall file the complaint with the Vice-Provost (Academic Planning, Policy & Faculty Relations) who shall process, investigate and resolve the complaint in accordance with the applicable terms of employment;

(e) For a complaint against a staff member or staff association or bargaining unit, the individual shall file the complaint with the Associate Vice-President (Human Resources) who shall process, investigate and resolve the complaint in accordance with the applicable terms of employment; or

(f) For a complaint against a guest of the University or member of the public, the individual shall file the complaint with the Provost and Vice-President (Academic) who shall process, investigate and resolve the complaint in accordance with applicable university policies and practices; or

(g) For a complaint against the University, the individual shall file the complaint with the Provost and Vice-President (Academic) who shall process, investigate and resolve the complaint in accordance with applicable university policies and practices. In the event that the complaint remains unresolved, the individual may refer the complaint to the Ontario Ombudsman.