**FOR INFORMATION**

# Campus Police, Audit Committee Report

## Resources and Strategies to Support a Safe Campus

The following is a summary of the campus resources and tools that are in place to support Personal Safety and Property Security on campus. A supplementary outline is attached.

**Emergencies**
Emergencies on Campus and at the Affiliates and Research Parks are dealt with under Western's 'Disaster Plan' and Incident Command system, the structure of which is attached. This system , along with associated training and resources, is designed to be consistent with the Public Emergencies systems in Ontario. Notification to the Emergency Response Team (ERT) and Emergency Operations Control Group (EOCG) (50 total including back-ups) is mainly through an iPhone application that also provides for automated computer acknowledgement. Flood Plans, the Snow Plan, Service Reduction Plan and other emergency plans are part of this process.

**Communications Plan**
During any emergency one of the critical links to the community is to ensure the public are made aware of the occurrences as soon as possible. Communications and Public Affairs (CPA) receive direction from the Incident Commander through the CPA official that is attached to the ERT. Should it be necessary to activate the EOCG, this group will consider and deliver on-going communications related to the occurrence. The main methods of communication are the University web site, Twitter, Facebook, Digital Screens , Public Address, and during severe weather the sirens can be utilized for notification of persons outside of buildings.

**Tools and Systems**
Western has a Campus 911 system that is operated 24 X 7 through the Campus Police Communications Centre. Communications Operators also have the ability to monitor approximately 450 video cameras and respond to Fire and Intrusion alarms across campus. Operators dispatched Special Constables to 3,420 occurrences during 2012, each requiring an investigation and report. The total volume of activities was in excess of 15,000 and this includes directed patrols, vehicle stops, and self initiated interactions such as in our Residence Liaison Officer (RLO) program. Communications Operators also dispatch the Student Emergency Response Team (SERT) to medical occurrences, which is of substantial value to Western. Stolen laptops and cell phones are tracked through an ITS tracking system that alerts Campus Police to the wireless log-on area where the device is being used. Video monitoring is consistent with FIPPA and is conducted on an on-going basis externally of parking lots, streets and high traffic areas during daytime hours and switching focus after hours to internal areas in buildings.

**Volunteers**
Through diligence of our Foot Patrol program personal safety at Western benefits from approximately 265 Volunteer Foot Patrollers each year that operate the Walk-Safe and Work-Safe programs. Fire safety has built a structure of over 500 Building Emergency Team members that assist in the evacuation of buildings when there is an emergency such as a fire alarm. These members receive training from our Fires Safety Unit as per the Ontario Fire Code so they can be effective in their role.

**Resources**
The CPTED (Crime Prevention through Environmental Design) Coordinator has conducted approximately 300 reviews of facilities, including video camera locations, and has assisted with coordinating vendors, facilities management personnel and clients to improve safety and security on campus. The Card Access System, supported by CPTED, also operates from Campus Police where installations are planned, personal access data is entered and the system is serviced by our Technical Coordinator. Western has the largest single system in Canada with Social Science and 10,000 users recently coming on line.

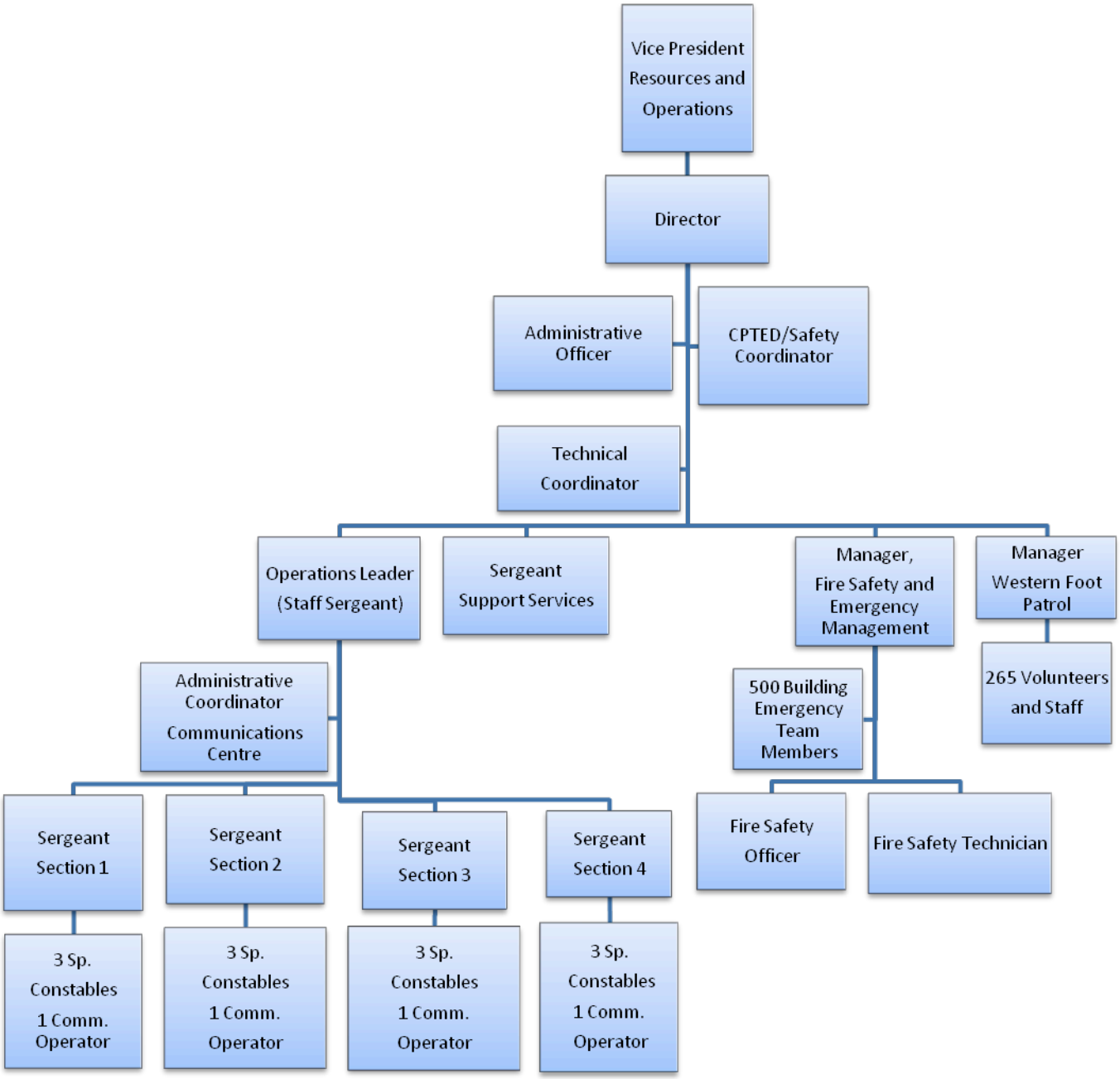
**Education and Training**
Since Bill 168 became part of the Occupational Health and Safety Act there has been substantial focus on professional investigations which includes domestic violence, criminal harassment and potential violence. Special Constables receive training from the London Police Service and the Ontario Police College as well as internal education and supervisory oversight. The university's 'Safe Campus' policy forms the basis for further education. Safe Campus education over the past several years has included approximately 5,000 faculty and staff who are encouraged to identify irregularities, understand mental health and domestic violence issues, intervene early and report personal safety concerns so resources can be engaged to prevent escalation.

**Accreditation, Policies & Undertakings**
The University has established, by policy, a Campus Community Police Service. Campus Police Special Constables are classified as Police Officers while engaged in their duties at Western. They are approved by the Ministry of Community Safety and Correctional Services and appointed by the London Police Services Board. Having received international (IACLEA) accreditation certification in 2008, Western still remains the only university in Canada where Campus Police have a recognized professional accreditation. Policies, procedures and interactions very closely link Campus Police at Western with the community, including with the London Police Service.

***Elgin Austen***
Director
Campus Community Police
Phone 519-661-4010
email - eausten@uwo.ca

**Attachments**
Unit Structure
Safe Campus Initiatives
Emergency Structure

# Campus Community Police – Structure 2013



Western

# Safety Initiatives on Campus

1. **Risk Management Program**
   - i) Safe Campus Program
   - ii) Business Continuity plan
   - iii) Pandemic plan
   - iv) Social Services plan
   - v) Bomb Threats plan
   - vi) Hazardous Materials
   - vii) Bio Safety
   - viii) Fire Safety plans
   - ix) Emergency Response Plan

2. **Campus Community Police Service**
3. 911 System – LPS Integration
4. Use of Force (Special Const.) training
5. ERD (Emergency Rapid Deployment) trained special constables
6. Tactical Officers training (LPS & OPP)
7. CPTED/Safety Coordinator
8. CPTED/Safety training & reviews
9. Emergency Management Coordination
10. BEM (Basic Emergency Mng.) training
11. Crowd Management (protests) training
12. Vulnerability Screening (Police Checks)
13. Traffic Management Program
14. Security Guards integration program
15. Graffiti Eradication Program
16. Emergency Blue Phones (21)
17. Laptop Engraving Program
18. Residence Liaison Program (RLO)
19. Alarms Systems (1,500)
20. Scout Security Alarm System
21. Access Control Program (Cards & Keys)
22. Code of Student Conduct
23. Controlled Goods Program
24. Video Monitoring Policy/ Program
25. Traffic Management
26. Incident Command Training

27. **Emergency Response Team (ERT)**
28. Emergency Operations Control Group
29. Emergency Resp. Committee (ERC)
30. Emergency Operations Centre (EOC X 2)
31. E.M.O. training of ERT and EOCG
32. Emergency Training exercises
33. P/A integrated with Fire Systems

34. **Fire Safety Department & Protocols**
35. Fire Watch Program
36. Fire Safety training
37. BET (building emergency teams)

38. **Foot Patrol (Safe Walk)**
39. Working Alone Program
40. Lighting Surveys (monthly)

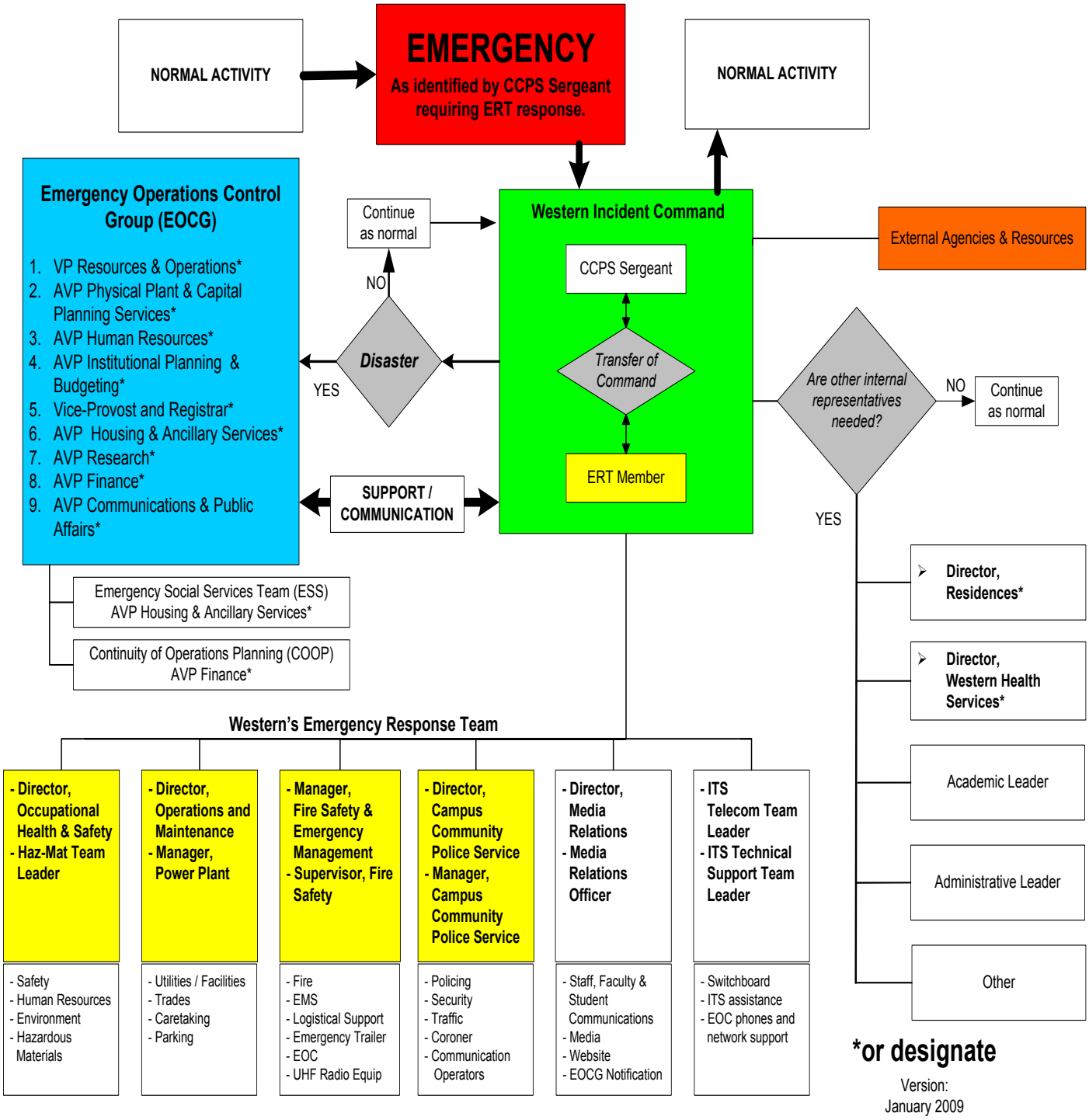
41. **OHS** – Radiation Program
42. Controlled Goods Program
43. HazMat Team
44. Confined Space Rescue Team
45. OHS Committees (JOHSC)

46. **Equity and Human Rights Services**
47. Discrimination and Harassment Policy
48. Women's Safety Committee
49. Respectful Campus Program
50. Counselling Services – Internal
51. Employee Assistance Program (EAP)
52. Ombuds Services

53. Student Emerg. Response Teams (SERT)
54. ITS Security (Cyber Safety)
55. Residences Code of Behaviour
56. Roof Access Program
57. Communications Team
58. International Travel Support
59. Border Crossing Protocol (USA)
60. Affiliated Colleges Emerg. Integration

2013

# Western's Emergency Response Process

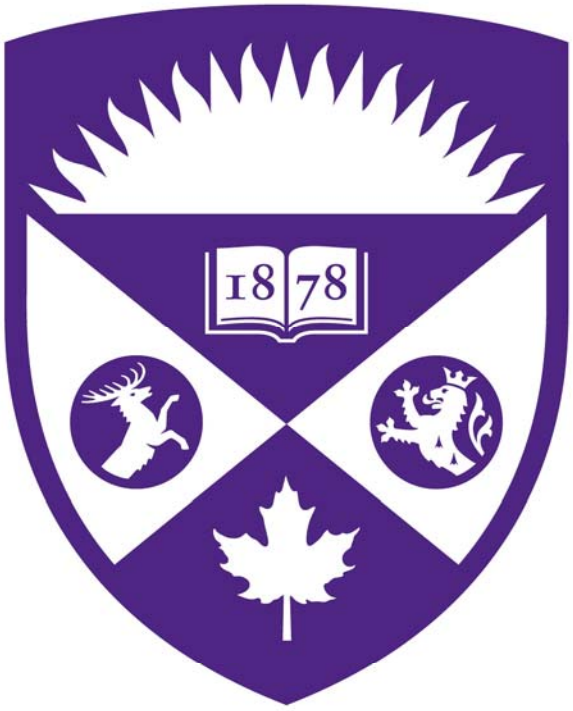



2013

# 2012 ANNUAL REPORT

## Campus Community Police Service

Signage and Radar Supporting a Safe Campus




Western

UNIVERSITY · CANADA

Campus Community Police Service

# From Director Elgin Austen

Campus Community Police provide 24 X 7 patrols, investigations and Campus 911 emergency service to Western and Affiliated University Colleges.

Campus Police includes Fire Safety, Foot Patrol, CPTED, Emergency Management, Access Control, and Video and Alarms Monitoring with 30 staff and over 700 supportive volunteers.

Campus Police receive their regulatory authority through the London Police Services Board as approved by the Ministry of Public Safety and Correctional Services. Authority is also based on community support and in this regard Campus Police do their utmost to meet the University community expectations.

Western's 'Safe Campus' policy, passed by the Board of Governors, supports personal safety and property protection standards to which the University expects all community members will adhere. Faculty and Staff have received training in support of a safe campus where every member of the University community has the right to study, work and conduct his or her activities in an environment free of violence. The University is committed to providing and maintaining a Safe Campus Community environment through its policies, resources, regulations, programs and community support.

Crime on campus is very low and Campus Community Police are committed to working with the community to keep it this way. There is close liaison with the University Student's Council, Housing, Human Resources, the Registrar's Office, Legal Counsel, Facilities Management, Departments and Faculty.

Patrols, investigations, and security are a main focus of Campus Police while London Police provide effective back-up if these resources are required.

We trust that you will find our Annual Report of Campus Police activities interesting as you peruse some of the highlights of this past year.

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## Campus Police are located in R-1257, Lawson Hall, in the Centre of the Academic Environment

## London Police Support

Campus Police Officers are appointed by the London Police Services Board and supported by the London Police Service. Campus policing responsibilities are for Western and its Affiliated University Colleges.

Each Chief, including current Chief Brad Duncan, has shown great leadership and support for the University.

Many thanks to London Police and to the many Police Officers providing support to Western.

**Re-Certification International Accreditation (IACLEA)**
Campus Police commenced the International Accreditation process six years ago, in 2007, and went on to become the first accredited University Police agency in Canada. In April of 2012 Campus Police benefited from a 3 days external professional assessment. This review provided accreditation re-certification for the next three years. Although the audit was successful, it also underlined the importance of continual maintenance of these professional standards. Possibly the greatest advantage of accreditation relates to the process we went through to achieve this and the knowledge Officers have gained in the wide range of standards and responsibilities.

# Traffic Safety

Campus Police work closely with Facilities Management including Grounds, Engineering, Caretaking and Trades in maintaining lighting, street safety, and building's resources. Campus Police administer the University's card access system and are also responsible for Emergency Management. After regular business hours each day and on weekends and holidays Campus Police remain on site 24 X 7 in support of traffic safety on roadways and pathways and security of nearly 9 million square feet of floor space in the University's 93 buildings.

With thousands of students traversing the grounds and streets daily the speed limit on all of campus, unless signed otherwise, is 40 km/hr. In addition, the Highway Traffic Act applies to the University's streets as does University Regulations. Enforcement includes distractions such as talking or texting on a cell phone, not wearing a seat belt, speeding or other unsafe activities.

Winter brings yet another dimension for road safety when we ask drivers to pay even more attention to their driving.

Winter patrols at Western

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# Bicycle Safety

University Drive Bridge seems to attract overly anxious drivers wanting to pass slower moving cyclists in a 'No Passing' zone. In an effort to improve the safety of cyclists on the bridge additional signage has been installed

# 2012

Goals and Objectives

**Pursue Best Practices and Measure Success**

1. *Development and maintenance of Community Partnerships to ensure positive relationships, open communications, mutual respect and public confidence*
    i. sustain honest, supportive and respectful community leadership
    ii. interact in a proactive & non-judgmental manner with students, staff & faculty
    iii. accept responsibility for personal actions and outcomes

**Discover and Develop Talent and Recognize our Success**

2. *Continuous development of staff to provide opportunities for individual growth and ensure best practice in service delivery:*
    i. exceed community expectations in collaboration and service delivery
    ii. build excellence in learning, team consistency and supervision
    iii. complete thorough, timely and professional investigations

**Align and Integrate Business Process to Better Serve Clients**

3. *Development and implementation of preventative safety and security strategies to protect people, their property and university assets*
    i. engage in problem solving to improve safety, security & community confidence
    ii. listen to concerns, assess risk, analyze hazards, anticipate problems, and develop solutions in consultation with stakeholders
    iii. assist in community protection education and individual responsibilities

**Strengthen Opportunities for Interaction and Shared Understanding of Roles and Goals**

4. *Enforcement to ensure a safe community and compliance with legal obligations*:
    i. involve the community in determining safety objectives
    ii. develop strategic initiatives and actions in response to community concerns
    iii. promote individual, public and OHS risk management strategies & outcomes

## Safe Campus Support
## Equity and Human Rights Services

Although Equity and Human Rights Services (EHRS) provides a confidential service for addressing matters of harassment and discrimination, there may be situations when concern for the safety of an individual and/or the campus community requires this office to refer matters to CCPS. EHRS works closely with CCPS and provide support to the individuals involved to ensure a Safe Campus Community.

# Professional Development

The following summary includes all London Police In-Service Training sessions in 2012, specific OPC training and OPVTA Courses. All Courses and details are retained by Administration

| | |
|---|---|
| Special Constables | Accessibility of Ontarians with Disabilities Act |
| Sergeants | Addressable Fire Public Address System |
| Staff Sergeants | Campus Computer Use & Abuse |
| Communication's Op. | Canadian Criminal Real Time Identification |
| | CSIS Presentation and Briefing |
| | Dispatch Log Basic 1 & 2 and Dispatch Log Software |
| | Domestic Violence Investigations (LPS) |
| | Common Gaming Houses |
| | Counterfeit Merchandise Presentation |
| | Dealing with Parolees |
| | Deception Detection Techniques |
| | Fight Fraud on the Front Lines |
| | Fire Alarm Public Address System |
| | Frontline Supervisor "Domestic Supervisor" |
| | Frontline Supervisor "Leadership" |
| | Frontline Supervisor "Organizational Skills" |
| | Frontline Supervisor "Performance Management" |
| | Frontline Supervisor "Self Managing Skills for Supervisors" |
| | General Meetings and Information sessions |
| | Identifying Staged Collisions |
| | Interrogation and Interview Training |
| | Introduction to Incident Management System |
| | Mental Health at Western |
| | Preventing Harassment, Violence and Domestic Violence |
| | Protective Services Core Program |
| | Reactive Skills and Cooperative Driving Course (OPC) |
| | Safe Campus Community |
| | Traffic Court Preparation |
| | Traffic Safety |
| | Use of Force with LPS |
| | WHMIS Lab Safety |
| | Work Safety at Western |
| Specific Staff | |
| Special Constables | Advanced Patrol Training (OPC) |
| Communications Operators | Basic Emergency Management Training |
| | CANWARN Severe Weather Spotter Course |
| | CCPS Bicycle Officers Training Course |
| | Coach Officer Training |
| | Emergency Exercise "Harmony 8" |
| | Rape Aggression Defence - Basic Instructor |
| | Rape Aggression Defence - Domestic Violence |
| | Rape Aggression Defence - Student |
| | Advanced Communications Techniques at OPC |

# Campus Police Communications Centre

Special Constable Frank Creamer in our Communications Centre with Comm. Operator Dianne Myers

Special Constables Rossi & Barber with children's bike inspections at our annual BBQ for Platt's Lane residents

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# Emergency Sirens

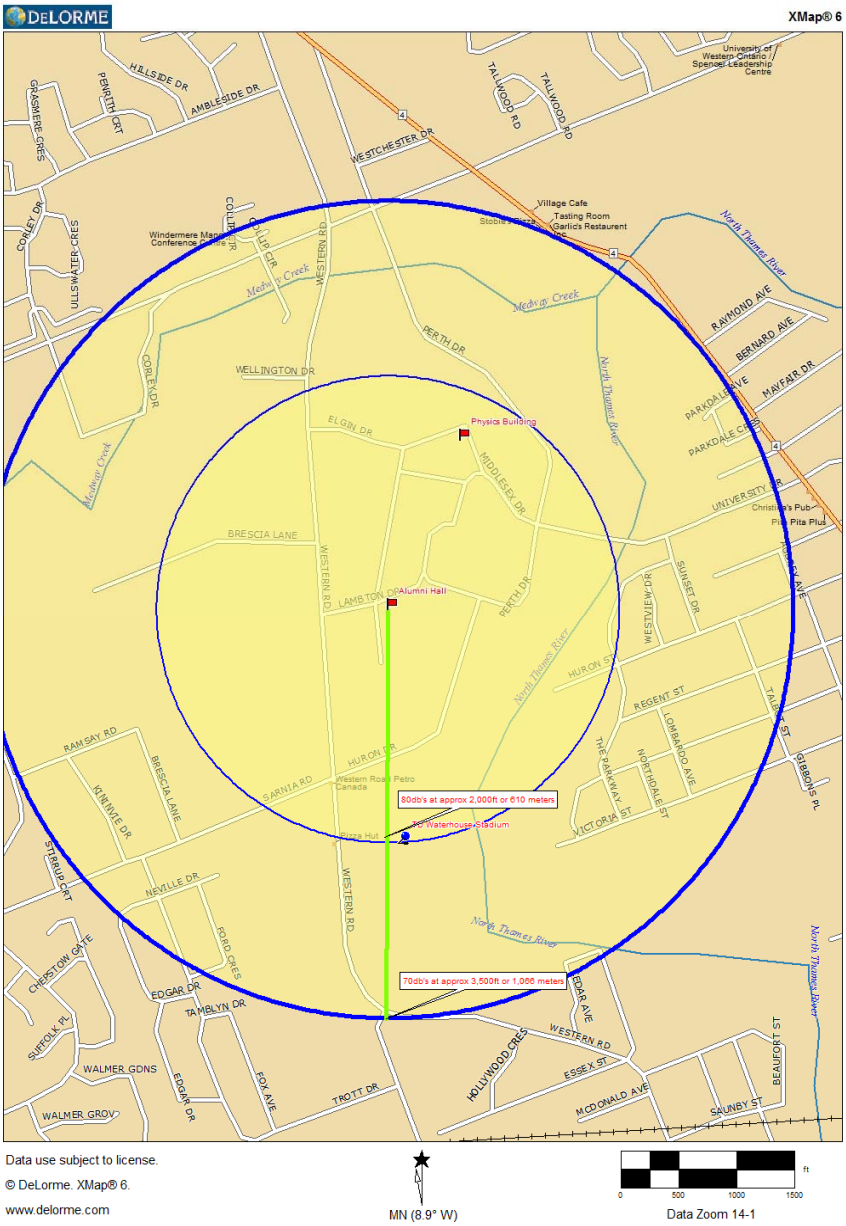
**Severe Weather Warning Sirens** have been installed and are intended to provide warnings for persons outside of buildings to take cover on the approach of severe weather such as a dangerous electrical storm or tornado. Storms are tracked through Environment Canada and Exeter Radar, in our Communications Centre. The sirens are controlled from our Comm. Centre and managed through our Incident Command system.

When first tested in September of this year, during Orientation week, the sound distance was reported up to 5 km from campus but this will vary with wind direction. Sound is expected to cover most of campus and is in addition to our several other methods of warning the community during emergencies.

**Emergency Notification**

**911** on any campus phone will connect the caller directly to Campus Police. **9-911** from a campus phone connects the caller directly with London Police. Also, 911 on a cell phone will connect directly to London Police. Campus Police and London Police Communications are connected through a direct line that ensures appropriate response to the caller.

# Anticipated Range of Sound




Except for the weather, most emergencies can be avoided through development of a University culture of good planning and proactive prevention. However, if an emergency does strike, the University must be immediately prepared to mitigate risk through emergency advisories and principles of Basic Emergency Management (BEM).

Approximately 130 staff and faculty have received BEM training at Western and we have an Incident Command system that integrates seamlessly with London Police and London Fire Services. Our latest BEM certification course was held earlier this year.

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# Crime Prevention through Environmental Design – CPTED

Over the past year CPTED/Safety has conducted 45 CPTED reviews, including several major projects. These have included the entire Western Research Park, and the Fraunhofer and Windeee projects in the Advanced Manufacturing Park as well as the Western Student Services building.

The newly occupied Fraunhofer building located in the Advanced Manufacturing Park

The Electronic Access Conversion Committee (Facilities Engineering (FE) Access Committee) meets twice a month to review ongoing and recently completed projects.

This committee consists of FE, FM, CCPS, ITS MAC group and vendors. The committee is chaired by Brenda Stonehouse, an FE Project Manager. CCPS personnel include the CPTED/Safety Coordinator, CCPS A/O and the CCPS Technical Coordinator. The key to the committee's success has been the dialogue and the relationships strengthened through ongoing formal and informal meetings. As a result of our success other building projects not originally within our mandate have been added. Our most recent accomplishment has been the electronic access conversion of the nine storeys Social Sciences Centre with its numerous perimeter doors and over 10,000 additional entries in the card access data base.

**Perimeter Access Conversion Committee**

Our mandate for 2013 will include Weldon Library, Law and Western Sciences Centre being scheduled for conversion. Fifteen of Western's 93 buildings are remaining to be switched.

**Video Monitoring**

Our CPTED Coordinator along with our Communications Coordinator is responsible for placement and monitoring of over 480 video cameras on campus. Each camera is installed, monitored and maintained in accordance with FIPPA regulations and University Policy.

## STATISTICS

| Criminal | 2012 | 2011 | Non Criminal | 2012 | 2011 |
|---|---|---|---|---|---|
| Assault Level 1 | 12 | 20 | Customer Trouble | 7 | 9 |
| Assault Level 2 | 2 | 0 | Family Trouble - No Assault | 3 | 4 |
| Assault Level 3 | 1 | 0 | Neighbour Dispute | 0 | 0 |
| Criminal Harassment | 9 | 18 | Trouble with Persons | 116 | 86 |
| Sexual Assault Level 1 | 4 | 9 | Disturbance - No Charges | 8 | 22 |
| Sexual Assault Level 2 | 0 | 0 | Suspicious Person | 115 | 160 |
| Weapons Offences | 4 | 0 | Suspicious Vehicle | 38 | 51 |
| Safety - Bomb Threat | 0 | 0 | Safe Campus Intelligence | 23 | 26 |

**Personal Safety on Campus**

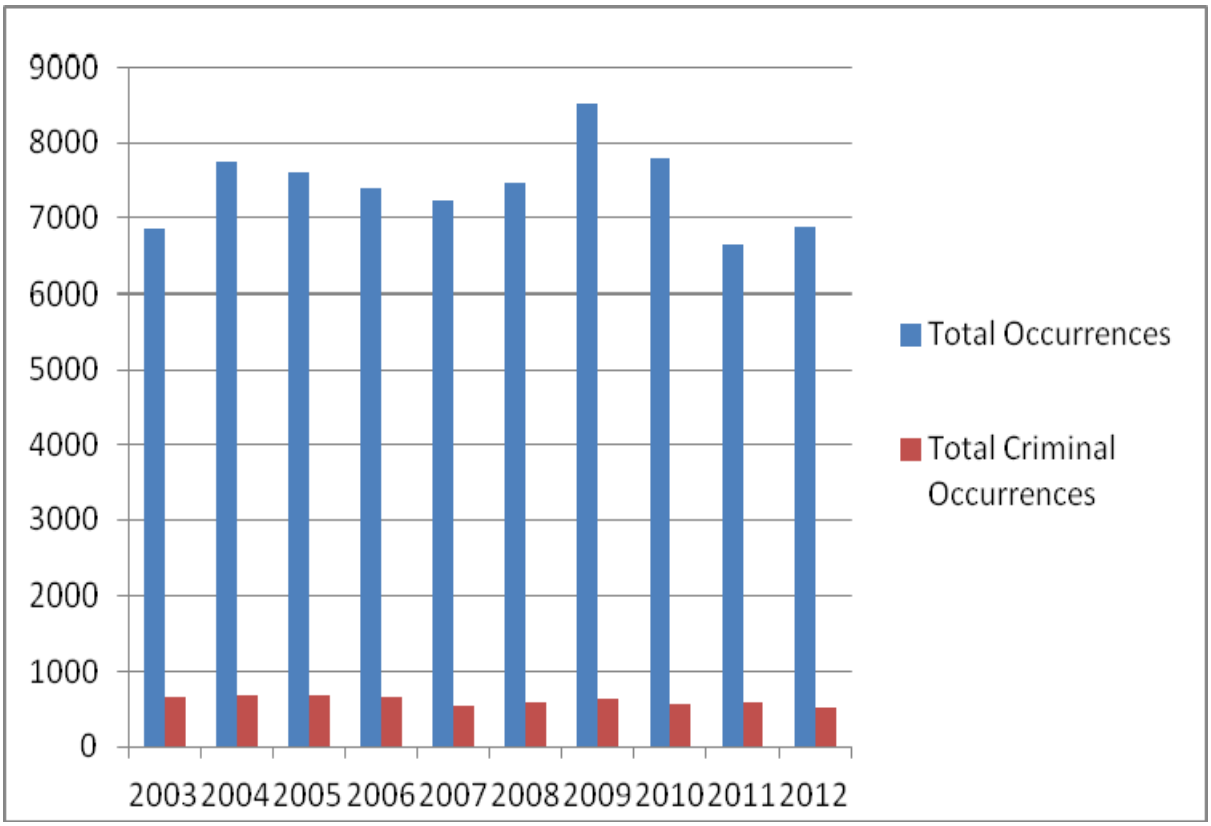
The Occupational Health and Safety Act require the employer to maintain a safe workplace. It also requires any situation which may constitute a hazard to an employee to be reported and Campus Police are given the responsibility to investigate all occurrences that jeopardize a 'safe campus.' These include any incident related to violence, potential violence and domestic violence. Although preliminary investigations of sexual assault may occur, such occurrences are the responsibility of London Police and are subsequently reported to them. However, Campus Police record these for purposes of follow-up and victim support.

In 2012 four sexual assaults were reported to Campus Police. Of these, one occurred on campus and all were investigated by London Police. In stranger on stranger sexual assault, where there may be a danger to others, the campus is immediately informed and additional personal safety measures, as applicable, are put in place.

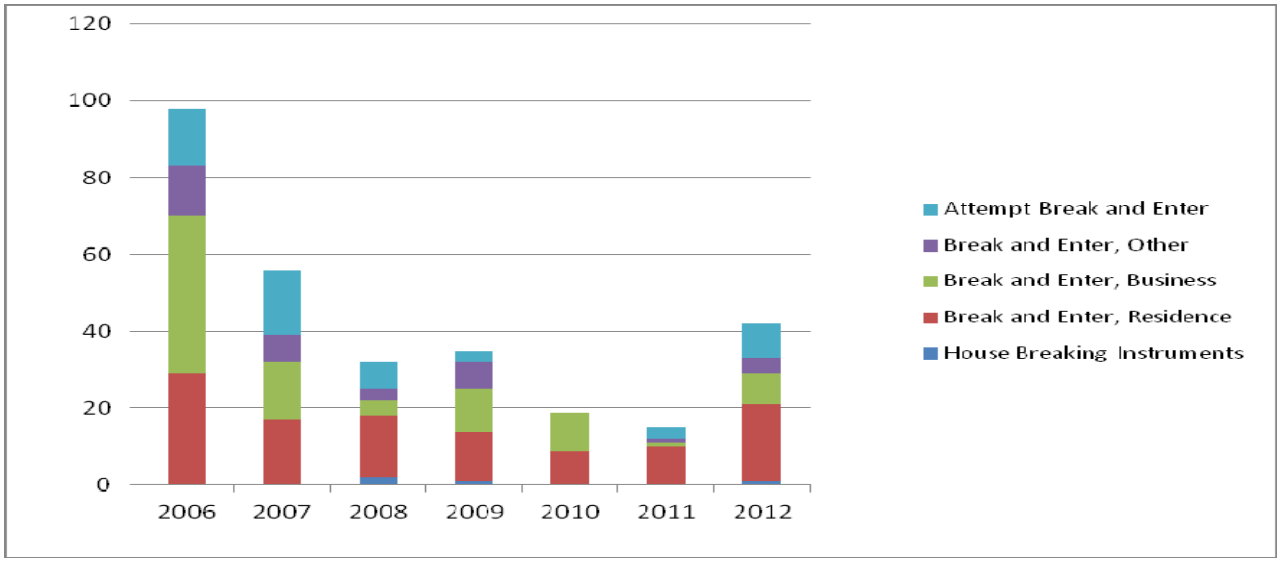
Ten years of statistical data can be found on the Campus Police web site.

Criminal Harassment investigations, frequently related to domestic violence, decreased from 18 in 2011 to 9 in 2012.

**10 Year Trend in Core Activities**
(Criminal, Provincial, Traffic, General, Fire)

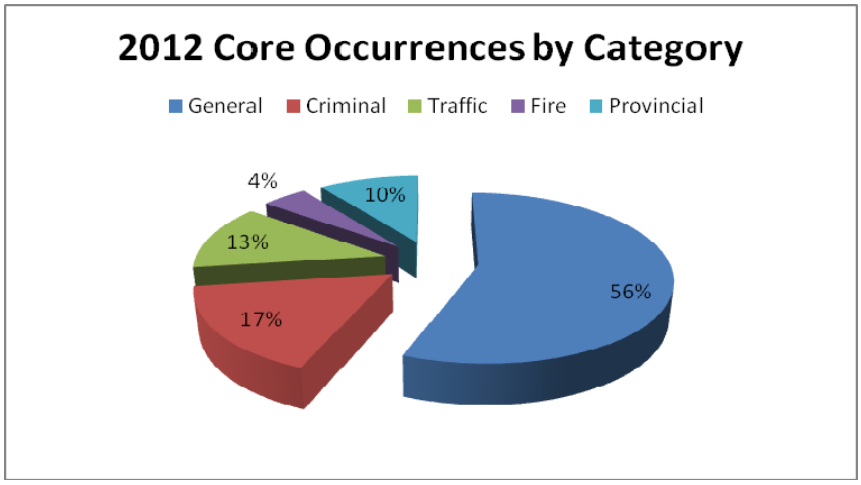


# Break and Enter Statistics Comparison




| | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 |
|---|---|---|---|---|---|---|---|
| | | | | | | | |
| House Breaking Instruments | 0 | 0 | 2 | 1 | 0 | 0 | 1 |
| Break and Enter, Residence | 29 | 17 | 16 | 13 | 9 | 10 | 20 |
| Break and Enter, Business | 41 | 15 | 4 | 11 | 10 | 1 | 8 |
| Break and Enter, Other | 13 | 7 | 3 | 7 | 0 | 1 | 4 |
| Attempt Break and Enter | 15 | 17 | 7 | 3 | 0 | 3 | 9 |

In 2012 Campus buildings were targeted by individuals, several of whom were caught on camera but are yet to be identified. In one case fire alarms were falsely activated and as students evacuated a residence, several laptops were stolen from rooms. From video footage acquired it is evident that persons responsible are not students at Western. London Police and Campus Police are working together on cases that have not yet been solved.



# 2012 Activities Summary

**Overview**
In 2012, CCPS members engaged in 21,513 activities, a 0.02% increase from 2011. Although the change in aggregate was minimal, there was significant change to specific activities. Follow-up Investigations increased by 47% to 1592 and Directed Patrols decreased by 5% to 8382. The increase in follow-up investigation can be attributed, in part, to Bill 168 Safe Campus investigations and increases in reported incidents involving personal safety. There has been an increase of e-Reports used by our campus partners to electronically report Safe Campus Community intelligence information.

Irregular or violent behaviour is dealt with is several different ways, each commencing with a detailed investigation of the circumstances in order to maintain a safe campus and determine a fair outcome, appropriate to the circumstances. The range of outcomes include a verbal warning, apology, official written warning, trespass notice, criminal or provincial charge, and Code of Student Conduct.

**Code of Student Conduct**
The Code of Student Conduct process is applied for serious cases of misconduct whereby the behaviour of one student, on or off campus, creates a potential hazard and personal safety concerns for another student or for faculty or staff on campus. The Code is also applied in some cases for criminal conduct that directly impacts the University community. Thorough investigations determine the extent to which the 'Code' is utilized. Code processes at Western during 2012 have remained consistent with past years with a total of 25. In addition there have been 11 official Written Warnings and Code investigations/ violations, including those at Kings and Huron University Colleges.

**Case of Interest**
A recent investigation was successful in solving a unique crime that was reported to Campus Police. A student reported their cell phone was missing and had been stolen. Soon after this the student was able to begin tracking the phone by GPS and maintained frequent contact with Campus Police during the chase. According to GPS tracking it was evident the culprit was close-by but it was a mystery how they were able to avoid apprehension. The mystery was finally solved when it was determined the missing cell phone was in the student's back-pack; where it had been all along as the student was busy actively chasing them self.

# FIRE SAFETY & EMERGENCY MANAGEMENT

Fire Safety moved from a shared area on the second floor of SSB to newly renovated private space in the Graphics building. The transition was seamless and business continued as usual. The new facility was designed and built from the ground up and should provide improved access, as well as more convenient fire safety related training for staff and visitors.

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An older vehicle was replaced with an all wheel drive Escape. The opportunity to purchase this nearly new vehicle was too good to pass up. The Escape should provide better winter capabilities and more ergonomic storage areas

Western has many residences and apartments. Due to an increase in cooking related fires increased inspections were conducted with London Fire. All residences and apartment buildings were inspected. This afforded an opportunity to speak with the occupants and visually inspect the physical environment.

The demand for fire extinguisher training has increased. In response, Fire Safety has doubled the monthly positions available and offered evening sessions; this continues to be provided free of charge.

## Live Burn

The 5th annual live burn on University Hill was a success despite the weather. Heavy rain temporarily delayed the event but in spite of their busy schedules, students and staff found their way to the legendary event and witnessed first-hand the power of fire.

This year students were selected from the crowd and a more interactive approach was used. Fire Safety along with our long time partners London Fire conveyed safety messages we hope will stay with students for a lifetime.

**Harmony 8 Emergency Exercise**

Emergency exercise Harmony 8 was a joint venture that included Western's Emergency Response Team (ERT), Haz-Mat Team, the Emergency Operations Control Group (EOCG) Ilderton Volunteer Fire Department and the Ontario Provincial Police. It was held at the Environmental Sciences site where hazardous chemicals and a simulated explosion threatened the environment and personal safety. Staff at the Institute for Chemical and Fuels from Alternative Resources (ICFAR) were also able to participate and the scenario required a complete evacuation of the facility. Over 100 participants were part of this realistic exercise.

Western's Haz-Mat team was on hand to help contain the toxic spill while Ilderton Fire Service applied water and OPP managed the crowds and traffic.

Elgin Austen, Incident Commander for Western with Blair Harvey, Ilderton Fire Chief

OPP Officers participated and were involved in tours to learn more about this facility that is in their area

Fire Safety staff supported all aspects of the scenario, and following the main components of the exercise provided hands on fire extinguisher training for those interested.

**Chemistry Education with London Fire Service**

The chemical dispensing facility at the Chemistry building has met all the stringent requirements to dispense flammable liquids. As part of our awareness and education program London Fire Service was invited to review the site as well as tour labs and observe various signage posted on lab doors.

The fire-fighters were provided with lab tours by chemistry staff and allowed to see for themselves what exactly they can expect in student and graduate labs. Signs generally found throughout campus were reviewed with emphasis on what impact these signs had for responding fire personnel.

The timing of fire drills is always controversial since the campus is such a hub of activity. Most faculty, staff and students appreciate the drills knowing these are to their benefit. The 500+ Building Emergency Team members and Residence Fire Wardens assisting during drills and real emergency evacuations are invaluable.

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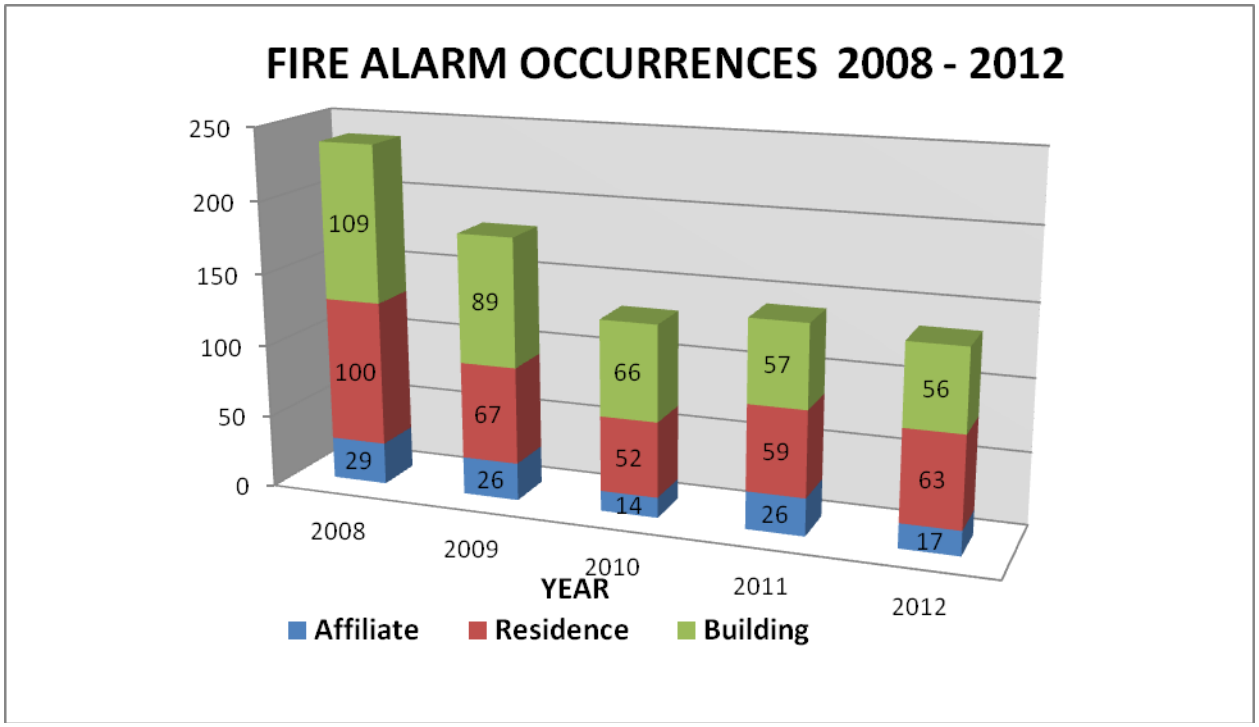
**Fire Code**
A revised Ontario Fire Code is due to be published in 2013. The Ontario Fire Code, unlike the Ontario Building Code, does not grandfather pre-existing non conforming conditions. This could potentially have a significant economic impact on institutions.

**Fire Alarms**
Fire alarms in general have declined since 2009, mostly due to improved education and more rigid enforcement and fines for negligent, preventable alarms. False fire alarms are not only a nuisance to the building occupants but also jeopardize emergency resources and reduce safety through complacency.




Western has nearly 9 million square feet of floor space. Maintaining the efficiency of life safety equipment is a joint effort of both contracted services and Fire Safety staff. This type of partnership produces a cost efficient and quality controlled program.

The University encourages community members to immediately report any and all fire hazards to Fire Safety Services and any and all fire safety incidents or conditions that may impact negatively on fire safety. Concerns that may cause an immediate fire safety hazard to personnel can also be reported directly to Campus Police Communications Centre by calling **Campus 911** from any campus telephone. All fire alarms ring directly to the monitoring station at Campus Police 24 X 7. Campus Police respond to a fire alarm with immediate notification of the alarm location to the London Fire Service as well as detailing Campus Police to the scene.

# Western Foot Patrol

Foot Patrol is a volunteer student-driven safety service that provides a variety of supportive safety services to Western and the affiliated University Colleges. Co-ed volunteer teams provide safe-walk and work-safe programs as well as lighting inspections and Blue Emergency phone checks. We have been very appreciative in attracting upwards of 250 student volunteers each year to the 'Foot Patrol' program.

**Safe Escorts**
Volunteer teams provide safe escorts at Western, Brescia, Huron and Kings University College campuses and to some off campus locations near the University.

Our co-ed teams will wait with customers at a bus stop, ensure they reach their car safely in campus parking lots, and escort students to their residence or any building on campus.

The Western Foot Patrol SUV compliments our walking teams and is used for longer escorts and on high-volume evenings. Each school year, Foot Patrol provides approximately 2,000 safe escorts.

**Deterrence**
Teams help deter crime through visible patrol. Any criminal or suspicious behaviour or event is reported to Campus Police. Examples of matters that are reported include erratic driving, heated arguments, and suspicious persons around a building.

**Lighting & Blue Phone Audits**
Foot Patrol conducts weekly audits of the 21 emergency blue phones on campus. Lighting safety audits are completed monthly and include streets, pathways and parking lots. Audits are then submitted to the Facilities Management electrical shop for review and repair.

**Work-Safe**
Foot Patrol operates the Work-Safe Program in conjunction with Campus Police.

Staff members working alone and late at night can call and set “check in” times while they are at work so someone knows where they are. If customers fail to check in at the scheduled times and cannot be reached, Campus Police are dispatched to check on their welfare.

**Special Events**
**Our Annual Used Book sale** is held in April. It is held in the UCC Atrium and is a fundraiser for Foot Patrol.

Books that are generously donated by members of the London and Campus Communities raise over $2,000 for the program. These proceeds are directed towards support of the program as well as the Annual Volunteer Banquet.

**Our third iPad contest** for customers was held from October- December. Customers received a card and each time they used the service they received a stamp. Six stamps on a card qualified as an entry. The contest was very popular and there are plans to run it again in 2013.

iPad contest winner Kyung-ah Jang

**Volunteer Banquet**

Foot Patrol strives to appreciate and thank our tremendous volunteers in various ways throughout the year. Weekly draws for volunteers are held along with refreshments in the office, pizza (thank you Domino's!), reference letters and of course a heartfelt 'Thank You'.

Formally, appreciation is celebrated at our Annual Volunteer Banquet at the 'Great Hall' in the spring. This past year, the theme for the banquet was "Television".

Wheel of Fortune

Star Trek

The Price is Right

## Campus Police Christmas

Michelle Wenger, our Communication's Operators Coordinator surprised all staff with a Christmas stocking's contest. Because of the great variety of ideas, selecting a winner was the challenge of a 'contest selection group' who were finally able to make this decision.

New Design for 2012

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# Personal Safety Tips

1. **Walk/ Wait** with a friend, with Foot Patrol, or near a group of people. Stay in well-lit high traffic areas.
2. **Be aware of your surroundings.** Keep your head up, as this will project confidence. Walk with alertness and this will enable you to view your surroundings, identify a potential problem or possibly an assailant.
3. **Be alert.** Keep your personal belongings, such as a laptop close by and secure; log serial numbers and photograph valuables.
4. **Avoid travelling alone including** receiving a ride with a total stranger. Please ensure you have friend when accepting rides.
5. **If you feel that your safety is threatened,** seek immediate assistance from a business or school nearby or any place that you can reach safely. To prevent a possible reoccurrence or potential risk to others, notify the police of the incident.
6. **Keep in mind that anything you carry could be used as a weapon** and may be taken away and used against you. If confronted, do not introduce any object into the scenario. Personal safety alarms are a benefit, if they are heard.
7. **Communicate your schedule** with your family and roommates. A phone call saying you will be late will prevent unnecessary worrying. People care about you – be considerate.
8. **Be extremely cautious** of divulging any personal information on 'Social Media' or to strangers.
9. **Educate yourself on how to prepare for any circumstance.** You can never prepare yourself for every eventuality, but knowledge is a tool that will contribute to safety awareness.
10. **Trust your intuition.** If a situation or person makes you feel uncomfortable for whatever reason, go with your feelings. Immediately remove yourself from the area or person. Sometimes we dismiss our internal judgment capabilities. Learn to use your internal system to improve your safety.
11. **When leaving your residence** leave a radio playing to create the impression someone is home.
12. **Arrange** for snow shovelling & don't let newspapers pile up outside when you are away.

**Safety is a Shared Responsibility**

# In Conclusion

The Campus community Police Service (CCPS) is progressive in embracing opportunities through community partnerships, effective leadership and individual responsibilities.

The Campus Community Police Service supports Western's Mission of 'providing the best student experience among Canada's leading research-intensive universities.' In meeting this objective CCPS will continue to work closely with Western's stakeholders and the broader community to ensure best outcomes for students, faculty, staff and visitors. Continuous support of the Campus Community and University Administration is excellent and very much appreciated by our staff.

**Mission**
Campus Community Police Service is a values-driven service based on dignity and respect. We are committed to excellence in professional standards, personal development, community partnerships and activities contributing to safety, security and quality of life in the diverse university community at Western.

# IACLEA Accreditation

## Selected Success Stories

### California State University-Northridge – Accredited since May 2008

*"IACLEA Accreditation is a blueprint for best practices in campus public safety."*

- Anne P. Glavin, Chief of Police

### Wake Forest University – Accredited since May 2008

*"When your department has met all of the requirements of the IACLEA Accreditation standards, it will earn you the respect of local law enforcement agencies. It is beneficial to the university to be able to state that it has an accredited public safety department."*

-Regina Lawson, Chief of Police

### Anne Arundel Community College – Accredited since September 2008

*"Upon earning accreditation, the department was affected in ways that were both expected and unexpected. The process gave the college community and surrounding residential community confidence in the public safety team. It also limited the department's liability and risk exposure because of demonstrating an adherence to a recognized set of standards for campus security."*

- Gary G. Lyle, Director

### Western University – Accredited since May 2009

*"Accreditation brings with it the confidence that standards are being followed in support of a safe campus, and there is consistency when dealing with a wide range of responsibilities."*

-Elgin Austin, Director

### Georgia State University – Accredited since January 2010

*"Accreditation promotes positive growth, builds morale which leads to work efficiency. It also allows us to operate on common ground with surrounding agencies to increase the quality of services to the citizens of our community."*

-Connie B. Sampson, Chief of Police

### Johnson & Wales University – Accredited since April 2011

*"The process of accreditation ensures that the campus safety and security function has the best opportunity to continuously sustain its' important mission for our faculty, staff, and students."*

-Michael P. Quinn, Executive Director

### University of Wisconsin-Madison – Accredited since June 2012

*"Being accredited ensures that we comply with national best practices. Our operations have actually changed little because we had robust procedures in place. The difficulty was we couldn't 'prove it' so that it would on its face not be challenged. Now we can show - we are among one of the best agencies in the country."*

-Sue Riseling, Chief of Police

To join these and other accredited agencies, contact Jack Leonard, Director of Accreditation & LEMAP Services (jleonard@iaclea.org; 860-586-7517 Ext. 558)

**Create your own success story**