



**Learning Outcomes:***Knowledge*

understand professional customs and practices; observe the intercultural dynamics of a workplace; understand the influence of cultures on workplace values and behaviours

*Skills*

adapt the ability to gather, organize, review, evaluate and interpret project information and data to issues and tasks experienced; work with diversity/ diverse populations; consider decision making contexts and their complexity; communicate information, arguments, and analyses accurately, reliably, and with the appropriate intercultural parameters, orally and in writing working effectively in teams and with a leader; compare the merits of alternate solutions or creative options using critical thinking and analytical skills; develop and nurture a mentor relationship, and other workplace relationships, in order to expand knowledge boundaries of workplace culture and develop intercultural encounters

*Attitudes*

behave consistently with academic integrity, ethical principles of the workplace and social responsibility; apply cultural humility; function successfully within a workplace environment and understand the difference between school and work cultures; develop a cosmopolitan perspective in order to bring out the potential diversity of the global workplace  
Please refer to the American Association of Colleges and Universities Rubric on Intercultural Communication Competence for further details.

**Evaluation**

to pass a student must

- i. maintain a suitable level of performance in the position as verified by the internship employer through a mid-term and end of term evaluation
- ii. submit a double-spaced four-page mid-term reflection or equivalent (1000 words, references not required)
- iii. submit a double-spaced 10 to 12-page final reflection or equivalent (3000 words, plus references) at the end of the internship demonstrating how the experience gained through the internship relates to his/her coursework and program of study

**Course Professor:** Dr. Angela Borchert (borchert at uwo.ca)  
(German, Comparative Literature and Culture, Intercultural Communications)

**Materials:**

All readings, and media for the course are available through OWL Sakai.

**Academic Policies:**

For the academic policies for undergraduate courses in the Department of Modern Languages and Literatures, please consult the following link:

<https://www.uwo.ca/modlang/undergraduate/policies.html>