

Your expertise, years of experience, and ideas will help 'SHAPE' the future of Building Services. This acronym highlights the key goals of the study. As a team, we want to:

## Strengthen our Knowledge

Build on our expertise; breadth and depth of knowledge Access industry best-practices



# Health & Wellness

Focus on health & safety and employee wellness Improve processes for recruitment, orientation and training



### Advance Operational Sustainability Require data and evidence-based knowledge

Update our technology, equipment, processes, systems and software



## **Pride of Ownership**

Recognize individual and team successes Invest in our people and strengthen internal capacity



## **Excellence (Culture of)**

Encourage creativity and innovation Deliver best-value client service

## More information, questions, and comments

If you have questions or comments regarding the study, please connect with whomever you feel most comfortable –that may be your **Building Manager or another member of the leadership team, your union executive or lead hand**. Perhaps you'd rather pass it along as an email to **fm-shape@uwo.ca** and a member of the study team will follow up.



Facilities Management Building Services

