# Campus Community Police Service 2011 Annual Report













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## From the Director



Campus Police Special Constables have the authority of a Police Officer for all University Properties and are supported by London Police when off Campus authority is required. Two-way radio and telecommunications strategy includes connections to London Police as does interaction on reports, CPIC access and stats Canada reporting.

Based on Western having established a Campus Community Police Service and Policy, our main objective is to provide leadership and support in maintaining a 'Safe Campus'. During this past year Campus Police have been involved with a major educational program for all faculty and staff on that focused on a 'Safe Respectful Campus.' This included scenarios, video, actors and presentations dealing with harassment, bullying, violence and domestic violence; identifying, preventing, responding and resources for support.

Campus Police extend substantial proactive effort in support of Community Policing, as well as encouraging and showing appreciation for the contributions of individual community members. With 250 Foot Patrollers and over 500 Building Emergency Team members, the volunteer contributions associated with Campus Police are enormous.

As part of the University community, we work very closely with legal services, human resources, the registrar's office, housing and all other areas with the goal of supporting a safe environment for students, faculty, staff, contractors and visitors.

We trust that you will find our Annual Report of Campus Police Activities interesting as you peruse some of the highlights of this past year.

Elgin Austen
Director
Campus Community Police Service

# **Campus Community Police Service Team**

# Spotlight on our newest Team members

#### Staff Sergeant John Carson, Operations Leader



Since the 2007 Virginia Tech massacre of over 30 college students we have held a training exercise (200 persons involved) with London Police that closely replicated the Virginia Tech tragedy. In addition, a 'Safe Campus Policy' was approved shortly afterward by the Board of Governors followed by 4 years of education for students, faculty and staff in civility and respect, and identification and actions to take for troubling conduct. Commencing in 2010, with the new legislated responsibilities of the Occupational Health and Safety Act, formal training for about 5,000 faculty and staff has been presented. This training relates to harassment, bullying, violence and domestic violence and how to

identify, prevent, and respond to this and the resources to support positive outcomes.

Behaviour that causes personal safety concerns is directed toward Campus Police to investigate, assess, and take appropriate action. In this regard it was important to create a position that dealt exclusively with operations and to ensure the University was properly equipped to deal with all types of concerning behaviour, including Domestic related violence. Training and oversight for correct assessment and response to incidents, and an improvement in investigation skills was a priority. The Operations Leader is responsible for ensuring our 'Safe Campus' mandate is upheld as well as related communications and staffing.

In 2011, Staff Sergeant Carson coordinated 96 Safe Campus investigations.

#### **Declan Hunt, Technical Coordinator**



In 2004 the University committed to reducing the proliferation of key access by moving toward perimeter card access on all 93 buildings at Western. By 2009, with about ½ of the buildings completed, a greater degree of maintenance and support was required for the software and hardware used in sustaining the system. It was at this time that a concerted effort was planned to bring all of the afx software to a consistent version. A Technical Coordinator was contracted in 2010 to up-date and maintain the system. This position transitioned in 2011 to a full time position within the Campus Police portfolio of responsibilities. With 2/3 of the facilities now completed efforts of the Technical Coordinator,

supported by the Administrative Officer, has resulted in substantial service efficiencies and cost benefits to the University. The remaining 1/3 of facilities have already had a CPTED review and are prepared to receive card access completion commencing in 2012.

# 2010-2011 Goals and Objectives

#### **Pursue Best Practices and Measure Success**

- 1. Development and maintenance of Community Partnerships to ensure positive relationships, open communications, mutual respect and public confidence
  - i. sustain honest, supportive and respectful community leadership
  - ii. interact in a proactive & non-judgmental manner with students, staff & faculty
  - iii. accept responsibility for personal actions and outcomes

## Discover and Develop Talent and Recognize our Success

- 2. Continuous development of staff to provide opportunities for individual growth and ensure best practice in service delivery:
  - i. exceed community expectations in collaboration and service delivery
  - ii. build excellence in learning, team consistency and supervision
  - iii. complete thorough, timely and professional investigations

#### Align and Integrate Business Process to Better Serve Clients

- 3. Development and implementation of preventative safety and security strategies to protect people, their property and university assets.
  - i. engage in problem solving to improve safety, security & community confidence
  - ii. listen to concerns, assess risk, analyze hazards, anticipate problems, and develop solutions in consultation with stakeholders
  - iii. assist in community protection education and individual responsibilities

# Strengthen Opportunities for Interaction and Shared Understanding of Roles and Goals

- 4. Enforcement to ensure a safe community and compliance with legal obligations:
  - i. involve the community in determining safety objectives
  - ii. develop strategic initiatives and actions in response to community concerns
  - iii. promote individual, public and OHS risk management strategies & outcomes

# **Safe Campus Community**

# **Safe Campus Advisory Partners (SCAP)**

SCAP is composed of leaders from Campus Police; Residence Life; Housing and Ancillary Services; Health Services; Student Development; Human Resources; Faculty Relations; Graduate Studies; Occupational Health and Safety; Legal Council; and, the Registrar. They meet on a monthly basis to discuss behavioural concerns of campus community members that have been brought to the attention of Campus Police. SCAP collaborates and develops strategies for support of a safe campus community. Much of the work they did in 2011 centered on the development of educational and information programs relating to mental health issues.

#### **Code of Student Conduct**

The Code of Student Conduct is designed to manage disruptive behaviour, to refocus the student on their studies, and to return to a harmonious environment. On occasion, the Code is also applied in conjunction with, and in addition to, a criminal offence. In addition to the Code, which may have academic impact on the student, other consequences for disruptive or concerning unsafe behaviour may be initiated. These include a verbal or written warning by Campus Police, either of which will form part of the evidence should the behaviour continue and a Code of Student Conduct charge be processed.

The Code is employed both on and off campus to improve personal safety, when necessary, or to protect property on campus. Typical examples of where the Code is used are for removal or damage to fire safety systems, harassment, fighting, assault, and most recently drug trafficking. Consequences are prompt.

#### **Domestic Violence**

Each year there are many examples of domestic violence, much of which could be avoided with early intervention. The Death Review Committee, for the Chief Coroner of Ontario, has reviewed the tragic death of a young female student of an Ontario University, who died by the hands of a former boyfriend. Research shows that warning signs leading up to such tragedies are often ignored or not identified. Universities have subsequently been asked for assistance in determining strategies that would assist in preventing similar occurrences in the future.

Vice President Gitta Kulczycki has volunteered to chair Ontario Universities Death Review Committee and provide recommendations for prevention. An initial survey of Western's Domestic Violence education has revealed 25 campaigns are presented annually reaching a total of nearly 30,000 students. In addition, approximately 5,000 faculty and staff have received extensive training on bullying, violence, threats, and Domestic Violence over the past year. Campus Police have been directly involved in these educational sessions for employees and are trained to investigate violence and domestic violence occurrences.

# **Safety Programs**

#### **Crime Prevention Through Environmental Design**

This program was initiated at Western through the combined efforts of the Women's Safety Committee and Campus Police. The goal of the program is to initiate and support improvements to campus safety and security. Prior to security enhancements at any faculty or department, a CPTED Review is undertaken by our CPTED/Safety Coordinator, Emmet Lecompte. These reviews have ranged from providing better security for areas with specialized equipment, to an entire campus at an affiliated university college campus. In 2011, the CPTED Coordinator conducted 25 such reviews.

We have assembled volunteer experts from throughout our Western community, trained them in CPTED principles during a 40 hour course, and call upon them for guidance during a review. CPTED reviews, investigations, and subsequent recommendations can be simple or complex with improvement phase in periods recommended.

For further information please check the Campus Police website at <a href="www.uwo.ca/police">www.uwo.ca/police</a> or contact Emmet Lecompte, CPTED/Safety Coordinator at <a href="mailto:elecompt@uwo.ca">elecompt@uwo.ca</a>

Emmet is also our designated Freedom of Information officer. In 2011, he processed 15 informal and 2 formal FIPPA requests in accordance with University Policy and Provincial statute.

#### R.A.D.

#### What is RAD?

The Rape Aggression Defence training provides women basic information on personal safety, awareness, risk reduction and avoidance. RAD teaches practical defensive techniques that require no special skills. This is employed as women learn to be more aware of their surroundings. RAD also offers the opportunity to test these learned skills on a real person during an *optional* simulated attack session.



# Why is RAD Special?

- The largest network of its kind with over 3,000 instructors trained who have trained nearly 100.000 women.
- The only program with a free lifetime return and practice policy that is honoured nationwide and in the United States.
- The development of specialized simulation techniques and equipment for use by certified R.A.D. instructors.
- The only self defence program ever endorsed by the International Association of Campus Law Enforcement Administrators (I.A.C.L.E.A.).

# **Traffic Safety**

## **University Drive Bridge Improvements**



There has been a long standing issue of motorists passing cyclists on University Drive Bridge. Over the years, the University has improved the structure of the bridge, painted clear bicycle lane markings, installed high visibility signs, and increased enforcement by Campus Police. This year traffic delineators were installed down the centre of the bridge to encourage motorists to stay in their own lane. Even this seemed to challenge a number of drivers who fail to share the road.

The delineators were removed in the late fall to accommodate snow removal but, in the spring when the cycling season begins, measures to separate motorists from cyclists will be back.

#### **Pedestrian Crosswalks**

New high visibility pedestrian crosswalk signs were installed at high volume pedestrian crossings. Improved pavement markings, used in conjunction with these signs will enhance pedestrian safety on campus.



# **Fire Safety and Emergency Management**

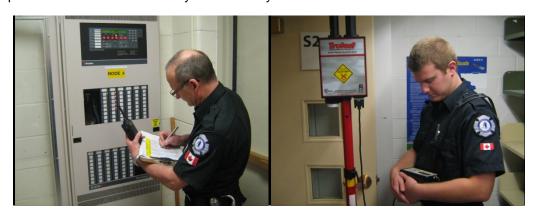
Fire safety is a shared responsibility and is taken seriously within all levels of the organization. Western was the first Canadian University to conduct a live burn, and the live burn safety video was recognized at the Canadian Association of University Business Officers (CAUBO) annual conference. Western Fire Safety maintains memberships in the National Fire Protection Agency, Canadian Fire Alarm Association and is a founding member of the Ontario Colleges and University Fire Safety Association.



Fire Safety staff are certified experts and are responsible for testing, inspecting and maintaining a wide range of life safety systems and equipment throughout the University. Fire Safety also provides support to the affiliate university colleges, the research park and off campus housing. Education, training and collaborative inspections significantly increase overall safety and form a cornerstone that is delivered in a variety of methods.

## **Fire Alarm Systems**

Fire Safety is responsible for testing, inspecting and maintaining all University fire alarm systems. Presently there are over 25,000 fire alarm devices such as manual pull stations, heat detectors, and smoke detectors that must meet CAN/ULC S536 for annual testing. As well, 71 buildings are tested monthly, totalling 852 buildings annually, for nine fire alarm performance markers such as correct communication to the monitoring facility located here on campus. Through these tests we can monitor the health of the major components and capture problems that occur with renovations and program changes. Our technical staffs are fully certified by the Canadian Fire Alarm Association to perform these and many other inspections to ensure functionality and reliability.



#### **Portable Fire Extinguishers**

Western has over 5,000 fire extinguishers deployed across campus, all of which require regular service. Special extinguishers such as K-type (required in kitchens), FE-36 clean agent (for sensitive equipment) and D-type for potential metal fires are also used throughout the campus. Aside from each extinguisher requiring an annual inspection, over 825 recharges and hydrostatic tests are completed annually to NFPA & Ontario Fire Code standards. Our modern in house re-charge facility captures and re-uses the extinguishing agent, a much greener and cost effective method of maintaining the ABC type extinguishers.



# **Fixed Suppression Systems**

Western also has numerous fixed suppression systems which will activate both manually and automatically.

- 36 Wet Sprinkler Systems
- 3 Dry Sprinkler Systems
- 19 Fire Pumps
- 36 Kitchen Suppression Systems
- 6 Pre-Action Systems
- 5 Gaseous Systems



These systems require monthly, semi-annual and annual inspections that total over 2,000 devices, 1,000 valves, and 5.7 Km of fire hose supported by over 1100 hose cabinets. All fixed suppression systems are tested to NFPA standards.

## **Education and Training**



Education and training are delivered through a variety of methods and are an important component of maintaining a safe campus. Even with the most modern fire detection and suppression systems our campus would not be as safe as it is without our Building Emergency Team (B.E.T.) members and Residence Fire Wardens. There are over 500 B.E.T.'s on campus and over 250 Residence Fire Wardens in the residences. This year, Fire Safety hosted two B.E.T. educational sessions at the Great Hall which were well attended and presentations made by Gitta Kulczycki, VP of Resources & Operations, Director of Campus Community Police Services, Elgin Austen and London Fire Services.

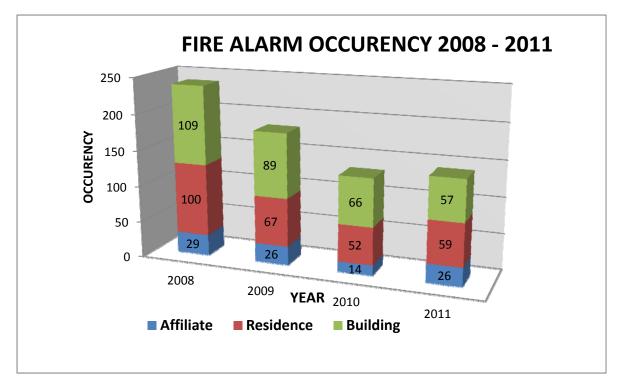
This past year Fire Safety has trained over 800 persons on the use of fire extinguishers using our state of the art fire extinguisher simulator. As well fire drills are conducted twice annually in all buildings; monthly in the day cares.



#### **Fire Safety Plans**

Fire Safety provides a fire safety plan for every building. These plans offer the campus community an opportunity to review floor plans, where life safety equipment and exits are located, and emergency responders with building details such as hazards if they exist. All 97 plans are now available on line to persons with a University username and password. Previously the plans were in booklet form and posted in each building; the online version has allowed us to save paper, efficiently edit plans, and make the plans more accessible. London Fire Services (LFS) also has electronic access to the plans; for review and information purposes. Western is very fortunate to have a partner such as LFS for their forward thinking and continued support in these endeavours.

New measures implemented by Fire Safety have resulted in significant reductions in the number of false fire alarms at Western. The many benefits include improved safety and fewer classroom disruptions.



#### Live Burn



On September 6<sup>th</sup> over 5,000 first year students gathered on University Hill to observe the "Live Burn". In collaboration with Housing and assistance from Facilities Management, mock dorm suites were set ablaze to illustrate the power of fire. London Fire Services were on scene to ensure everyone's safety and also use this opportunity as training for their new hires. This demonstrates how quickly a fire can spread, how dangerous it can become in a short period of time, and reinforces that fire safety is everyones concern.



# Community

Fire Safety has developed a relationship with both Lambton and Seneca Colleges where Co-Op Students from the Fire Sciences program find placement here. Western provides them with hands on training and the students bring their enthusiasm and energy. These students are eager to gain experience here at Western and provide valuable feedback. Fire Safety have as many as 4 different students during a fiscal a year. Their tasks involve assisting with building fire alarm testing, scheduled maintenance of all life safety equipment including fire extinguishers, fire hose stations, responding to fire alarms, gathering information for Fire Safety Plans and assisting with all aspects of fire safety training. We here at Western are very fortunate to be able to take advantage of this opportunity.

# **Emergency Management**



Fire Safety plays an active role in emergency management. All staff members have taken the basic emergency management course and incident training.

Through mock scenarios which are conducted at least annually, our internal and external partners engage in various training exercises throughout the year.



## **Western Foot Patrol**

Foot Patrol is a volunteer-driven safety service that provides a variety of services to the main and affiliate college campuses. Co-ed volunteer teams provide a variety of services to the Western community. Each year, Western Foot Patrol has approximately 250 students delivering services.

#### Safe Escorts

Volunteer teams provide safe escorts at Western, Brescia, Huron and Kings University College campuses, and some off campus locations. Our co-ed teams will wait with customers at a bus stop, ensure they reach their car safely in campus parking lots, and escort them to their residence or any building on campus. The Western Foot Patrol SUV compliments our walking teams, and is used for long escorts and on high-volume evenings.



#### **Deterrence**

Teams help deter crime through visible patrol of the main and affiliate college campuses. Any criminal or suspicious behaviour or events are reported to Campus Police. Examples of items reported include erratic driving, heated arguments, and suspicious persons around a building, among others.



## **Lighting & Blue Phone Audits**

Foot Patrol conducts weekly audits of the 21 emergency blue phones on campus. Street light audits are completed monthly of the main campus and the reports forwarded to Facilities Management.

#### Work Safe

Foot Patrol operates the Work Safe program in partnership with CCPS. Staff members working alone and late at night can call and set "check in" times while they are at work so someone knows where they are. If customers do not check in at set times and cannot be reached, Campus Police are dispatched to check on their welfare.

# **Special Events**

#### iPad Contest

Western Foot Patrol held an iPad contest for customers from February-April and October- December. Customers received a card, and each time they used the service they received a stamp. Ten stamps on a card qualified as an entry. The contest was very popular and there are plans to run it again in 2012.



iPad winner Sarah Irwin with WFP staff member Zach Valliant

#### **Annual Used Book Sale**

Held in April, the used book sale is a fundraiser for Foot Patrol that takes place in the UCC Atrium. Books are generously donated by members of the London community. The sale raises over \$2,000 for the program. These proceeds are placed towards the Annual Volunteer Banquet.

#### **Social Media**

Although active in the social media front in the past, our presence was refined with our Facebook page and the gradual increase in our popularity on Twitter @uwofootpatrol. We ventured into new territory with a brief video on YouTube to encourage people to use the service.

#### **Volunteer Banquet**

Foot Patrol strives to appreciate and thank our tremendous volunteers in various ways throughout the year with weekly draws, refreshments in the office, pizza (thank you Domino's!), reference letters and of course a heartfelt "thank you". Formally, we thank and appreciate them at our Annual Volunteer Banquet in the spring at the Great Hall. This past year, the theme for the banquet was "The Supernatural". We saw some interesting personalities emerge in the MugShotLounge photo booth!



# **Service to the Community**

# Pandemic sanitary supplies donated

Following the World Health Organization's call to prepare for a possible influenza pandemic in 2008, The University of Western Ontario (UWO) was among institutions ordering supplies of latex gloves, hand sanitizer, facemasks and biohazard dispense containers, in preparation for supply shortages.

After the concern waned, the university was prepared to release much of the inventory. Retired OPP Deputy Commissioner John Carson is the Operations Leader for UWO Campus Police and he took the initiative to contact Aboriginal Policing Bureau (APB) to see if it would be feasible to ship supplies to some Aboriginal communities. Community leaders were consulted and the answer was yes, they would gladly accept the supplies. OPP S/Sgt. Gary Maracle was designated the liaison.



Director of UWO Campus Police and Emergency Management Elgin Austen says, "We appreciate John bringing forward the concept of sharing with our Aboriginal communities. His idea was enthusiastically endorsed by the university's senior administration and we are pleased to support the communities in this way." From left: S/Sgt. Gary Maracle, UWO Campus Police Director Elgin Austen, Anishinabek Police Sgt. Warren John and UWO Campus Police Operations Leader John Carson.

From OPP Review Magazine

#### **Annual Platts Lane BBQ**



Special Constable Frank Creamer enjoying his last Platts Lane BBQ and Bike Safety Check.

Frank has been organizing this event for over a decade. He retired on December 31<sup>st</sup> and the community will miss him.

## **University Student Council Food Support Service**



Elgin Austen presents Marissa Joffre, USC VP Campus Issues, with a donation of \$500 for the Food Support Service.

The USC Food Support Service is a completely anonymous food hamper distribution system. Food hampers can be requested through email and collected 24 hours a day. Each month, 'food hampers' are prepared by USC volunteers. These 'hampers', packaged discreetly in grocery bags, contain enough food to prepare two meals. The hampers are then placed in unmarked lockers throughout the UCC.

Any UWO community member may use the USC food support service. No identification is required, however the service is targeted towards those in need in our campus community.

## **Refuge Support**



Emmet Lecompte presents Anne Alton, Chair of the Colborne Street United Church Refugee Assistance Committee, with a cheque for \$1000 from the University Police Bike Fund.

The money will go towards helping Karen refugees with the basics of life – things most of us take for granted.

# **Bicycle Donations**

Campus Community Police, in partnership with a research project initiated by Professor Alan Salmoni from Kinesiology, requested faculty and staff at Western donate children's bicycles and helmets in support of a project to teach elementary school children in grades 6 to 8 how to ride bikes safely. A total of 30 bikes and helmets were needed. The project focuses around the fact that in Canada bike accidents are a leading cause of brain injury and mortality in this age group. After the bikes have been used for safety training they will be given to needy children who do not have a bike of their own. As of the end of December, 2011, half our goal in acquiring bikes has been met.

# **Communications Centre**

The Communications Centre provides service 24 hours a day, every day of the year. Their responsibilities include monitoring intrusion, environmental, and fire alarms, video monitoring, and after hours operation of the card access system. Communications Operators dispatch not only Campus Police Special Constables but also the Student Emergency Response Team and the Hazardous Materials and Confined Space Rescue Team.





This year, the campus wide radio system was upgraded from analogue to digital. The new console makes it possible to monitor and communicate on any one of the sixteen channels licenced to the University, including a new encrypted channel that will be used to communicate with London Police Service C.P.I.C. Operators. Other features include the ability to page a specific radio and call logging for immediate playback.

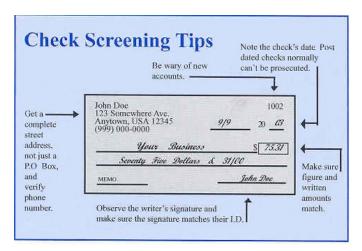
The final stages of our upgrade to an integrated video monitoring system were completed. All video monitoring cameras are managed through a central server by our Information Technology Services. The Communications Operator can access any one of the 400 cameras for live view and officers can search and upload any archived videos at a separate workstation.



## **Incidents of Note**

## **Attempted Frauds**

Fraud occurrences rose from 10 in 2010 to 64 in 2011. There were the usual credit card fraud occurrences where unwitting victims released their credit card information in response to online Phishing. The bulk of attempted frauds in 2011 were fraudulent cheques issued in Western's name. People received cheques, which appeared to be issued by Western, with instructions to deposit them in personal accounts, and then transfer funds to another account. The potential total loss due to all frauds was over \$200,000. The campus community was warned about the fraudulent cheques and this minimized the loss to under \$15,000.



# **Drug Trafficking**



Special Constables Lawson and Pressey seized 284 gram of cannabis, along with scales and baggies.

Drug possession and trafficking saw a dramatic 78% increase in 2011 from 41 to 73 occurrences despite increasing publicity and education linking drug use to mental health concerns.

# Shovel anyone?



This scene was typical in the Winter of 2010/2011. Campus Police monitor the weather through the Police Communications Centre and while on patrol. With our campus partners we develop responses to weather events that would impact the safe operation of the university.

#### **Events at TD Waterhouse**



Every fall, Western hosts capacity crowds at the Mustang Football games. Campus Police, in partnership with Athletics, Parking Services, Alumni Affairs, and Hospitality Services, maintain a safe and enjoyable environment for the many fans in attendance.



# **Professional Development**



In addition to ongoing and specialized training for service members, we have an Employee Fitness Incentive Program. Members, who log 44 visits every 6 months at our Western Campus Recreation Centre and engage in fitness activities are reimbursed their membership fees. Several members have taken advantage of this program.

Facilities Manager, Michelle Wagler congratulates Lee Pressey for completing his first year in the EFIP program.

Ontario Police College courses, in particular Advanced Patrol Training, General Investigative Techniques, Front Line Supervisor, and Coach Officers course are available to eligible Campus Police Special Constables.





Sergeant Colleen Kelly and Special Constable Lee Pressey receive their OPC Front Line Supervisors Course Certificate



Special Constable Ryan Thomson receives his OPC General Investigative Techniques Certificate

## **Operational Training**

- Police Operational Planning SMEAC
- IMS100: Introduction to Incident Management System
- Basic Emergency Management Training
- CCPS Investigations Seminar
- Statement Analysis Online Training
- CDSA Investigation Refresher
- Interrogation and Interview Training
- Forensic Evidence Collection
- Introduction to Criminal Intelligence Analysis
- Mental Health First Aid Canada Course
- Violence Threat Assessment Planning and Response
- Violence Threat-Risk Assessment Level 2
- Annual Use of Force recertification
- Active Killer Review and Weapon Comprehension
- Terrorism: A New Dimension in Front Line Policing
- Vehicle Impound Program London Police
- Alco-test Training
- R.A.D.A.R.
- CANWARN Severe Weather Spotter Course
- HazMat Team Training
- Peoplesoft, Extranet, and Student Records Systems
- Fire Alarm Public Address System Training
- Omnicast Video Monitoring Software
- DispatchLog V4 Training
- Ontario Police Video Training Alliance and Canadian Police Knowledge Network

## **Workplace and Campus Safety**

- WHMIS Lab Safety
- First Aid/CPR
- Bill 168 and Safe Campus Community
- A Safe Respectful Campus New Legislation on Workplace Harassment, Violence and Domestic Violence
- Occupational Health and Safety: Frontline Officer
- Accessibility for Ontarian with Disabilities Act
- Accessible Customer Service for Emergency Responders
- Personal Protection Strategy for Infection Prevention and Control
- Asbestos Awareness Program

#### **Career Development**

- Supervisor and "Second in Charge" Seminar
- OPC Police Supervisors Course
- Performance Dialogue and Goal Setting
- Project Management
- Western's CIM Program
- Professional Certificate in Adult Education
- A number of our members are pursuing degrees

#### Conferences

- Annual Staff Conference (UWO)
   College of the Overwhelmed Intercultural Communication The Courage to Shine Today's Young Adults

   Me to We
- OACP Conferences
- OACUSA/IACLEA Conferences and Seminars

# **2011 Occurrence Summary**

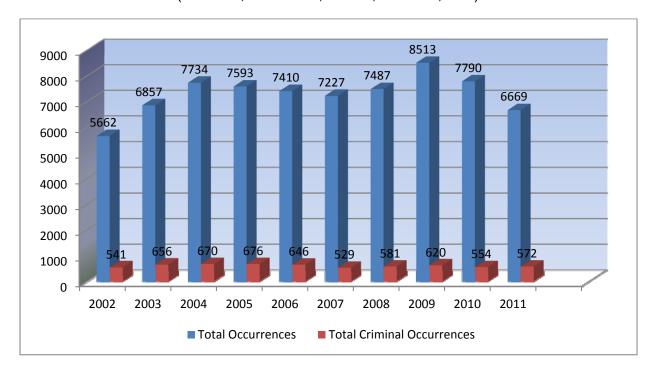
In 2011, CCPS members engaged in 20951 activities, only a 0.5% increase from 2010. Although the change in aggregate was minimal, there was significant change to specific activities. Follow-up Investigations increased by 61% to 1079 (2087 person hours), and Directed Patrols increased by 5% to 8843 (2277 person hours). The increase in Follow-up Investigation can be attributed, in part, to Bill 168 Safe Campus investigations and increases in reported incidents involving personal safety (see figure below). There has been an increase of e-Reports used by our campus partners to report Safe Campus Community Intelligence information.

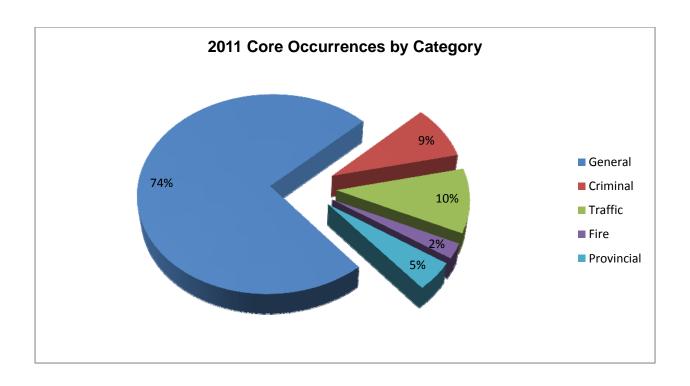
#### **Incidents Involving Personal Safety**

Criminal	2011	2010	Non Criminal	2011	2010
Assault Level 1	20	15	Customer Trouble	9	8
Assault Level 2	0	4	Family Trouble – No Assault	4	4
Assault Level 3	0	2	Neighbour Dispute	0	1
Criminal Harassment	18	6	Trouble with Persons	86	115
Sexual Assault Level 1	9	4	Disturbance – No Charges	22	17
Sexual Assault Level 2	0	0	Suspicious Person	160	134
Weapons Offences	0	2	Suspicious Vehicle	51	60
Safety – Bomb Threat	0	0	Safe Campus Intelligence	26	16

#### 10 Year Trend in Core Activities

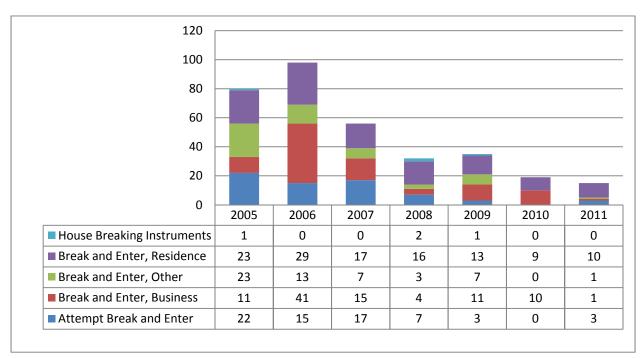
(Criminal, Provincial, Traffic, General, Fire)





# **Break and Enter Statistics Comparison**

Increased patrols and use of technology to secure and monitor facilities has resulted in a steady decrease in the number, and losses, attributed to Break and Enters.



# **Holiday Safety Tips**

When away from your residence:

- Lock the doors and windows to your residence and don't hide a key under the door mat or some other obvious outside location;
- 2. Do not publicly post that you will be out of town or away from your residence;
- 3. Leave a low level light on when you are away and have the blinds partially closed;
- 4. Arrange to have your sidewalk and driveway cleared of snow to give the live-in look;
- 5. Ensure water is turned off inside your residence so outside faucets are not exposed to freezing;
- 6. STOP the newspaper;
- 7. Have a trusted friend pick up flyers left near your door and periodically check the residence for water leaks, heat and security;
- 8. Don't leave your laptop unattended, at any time;
- 9. Take your laptop and other hand-held electronics with you if you are going home for the holidays;
- 10. Park your car near lighted areas and keep valuables in the trunk and out of sight;
- 11. Walk with a partner or group and avoid unlighted areas at night;
- 12. Inform a trusted neighbour you will be away and to report any suspicious persons to the Police;
- 13. Be a good Neighbourhood Watch neighbour and report suspicious persons to Police, anytime;
- 14. Contact Campus Police for electronic tracking support if your laptop is stolen.

## **New Crest for 2012**



This new crest incorporates the changes to University Branding